

PRIVACY NOTICE

Willow Isle Capital is a trading name of Canbert Property Limited registered at 216d Cavendish Road, London, SW120BY. At Willow Isle Capital, we are committed to protecting the privacy of our clients' personal information. We understand that the information we collect is often sensitive and personal, and we take our responsibility to safeguard this data seriously. This Privacy Document outlines how we collect, use, and protect your personal information in compliance with the relevant data protection laws.

What Information Do We Collect?

We collect personal information that is relevant to the services we provide to our clients. This may include, but is not limited to, your name, address, date of birth, contact details, financial information, and employment details. We may also collect sensitive personal information such as criminal records where relevant to the services we provide.

How Do We Use Your Information?

Here at Willow Isle Capital we will only use your personal information for the purposes for which it was collected. This may include:

- Processing financial applications and arranging loans
- Providing support to clients
- For audit and fraud prevention purposes
- Providing marketing materials and newsletters (with your consent)

We will not use your personal information for any other purpose without your explicit consent, unless required or authorised by law.

For further information on how your information is used, how we maintain the security of your information and your rights to access/alter and change information we hold on you, please contact canavan@willowisle.com.

How Do We Protect Your Information?

We take all reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure. We use appropriate physical, technical, and administrative measures to safeguard your information.

We also require all third-party service providers that handle your personal information to comply with the relevant data protection laws and to take reasonable steps to protect your information.

How long we keep it.

We are required to keep your basic personal data, such as [name, address, contact details] for a minimum of 6 years, after which time it will be destroyed. The information used for marketing will be kept with us until you notify us that you no longer wish to receive this information.

What are your rights?

You have the right to access and correct your personal information that we hold. You may also request that we delete your personal information if it is no longer required for the purposes for which it was collected, or if you withdraw your consent for us to use your information.

To access, correct, or request deletion of your personal information, please contact our Privacy Officer using the contact details below.

Privacy Officer Contact Details:

Name: Stefan Canavan

Phone: +44 207 1013 715

Email: canavan@willowisle.com

More information about your rights can be found on the Information Commissioner's website.
<https://ico.org.uk/>

Changes to This Privacy Document

We reserve the right to update or change this Data Privacy Document at any time. Any changes will be notified to you by posting an updated version on our website or via other appropriate communication channels.

Contact Us

If you have any questions or concerns about how we handle your personal information, or if you wish to make a complaint about a breach of your privacy rights, please contact our Privacy Officer using the contact details above.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO)